



Advanced Business Analysis Boot Camp

3 Days | Virtual and Face-to-Face

The business analyst role is crucial for project and business success. In a study executed by Deloitte in 2013, the biggest gaps in business skills from the business perspective were: “Thinking Like the Business”, “Thinking Strategically”, and “Communicating Effectively”. In the same study, the biggest gap from the IT perspective was “Business Analysis”.

Build on the foundational business analysis skills covered in our [Essential Skills for Business Analysis](#) class by taking a specific project scenario from start to finish. This course will help you close these gaps by learning and practicing the critical skills it takes to enable change within your organization and help drive projects to deliver solutions that deliver true value. You will work within groups in intensive workshops to help drive home the learning topics and make the learning stick.

Learning Objectives

- Reinforce elicitation and facilitation techniques for workshops
- Scope your effort
- Understand your stakeholders
- Analyze the business capabilities and processes
- Build and validate requirements via user stories
- Determine your analysis approach and plan
- Put it all together

Intended Audience

This course is designed for business analysts but is also useful for the development project team members or any other team member responsible for delivering business value on a project.

Prerequisites

The students should have attended the [Essential Skills for Business Analysis](#) or have equivalent experience.

Learning Topics

Topic
Introduction to the Advanced Business Analysis Boot Camp
<ul style="list-style-type: none">• Review the business analysis role• Review the categories of requirements

Elicitation and Facilitation Techniques for Workshops
<ul style="list-style-type: none"> • Review elicitation techniques • Stages of group development • Decision-making - Consensus • Reactive facilitation techniques • Plan a workshop • Facilitate the workshop to the agenda • Conclude the session
Scope Your Effort
<ul style="list-style-type: none"> • Understand project roles • Use artifacts to identify stakeholders • Understand the executive sponsor and management • Assess project stakeholders and communication styles • Review the stakeholder influence matrix • Remove obstacles to productivity • Conflict resolution strategies
Analyze the Processes – Detailing User Stories
<ul style="list-style-type: none"> • Review process boundaries • Capture business rules • Develop decision tables and trees • Define information/data needs • Discuss data mining and business intelligence • Detail business capabilities
Requirements Writing and Validation
<ul style="list-style-type: none"> • Review the agile approach • Characteristics of good stories • Convert documentation to stories • Determine the goal and business value • Define user stories • Size your stories • Splitting user stories • Get user stories ready for development • Prototyping • Use case descriptions • Create testable user stories with acceptance criteria
Determine your Approach and Plan
<ul style="list-style-type: none"> • Review of “good” solutions • Build an approach and high-level plan
Sum It All Up
<ul style="list-style-type: none"> • Course Review • Build an Action Plan