

# Agile Teams Facilitation (ICP-ACC Certification)

2 Days | Virtual and Face-to-Face

Helping teams self-organize and achieve useful collaboration requires the ability to plan and conduct effective team working sessions and meetings. The Agile Team Facilitator (ATF) role is crucial in helping teams achieve this higher level of agile maturity. It's not just about running meetings and workshops though. The ATF also helps the teams with the mindset shift necessary to achieve true agility.

This course will guide students through the role of the facilitator and the mindset needed as well as the skill set, techniques, and practice it takes to become an effective ATF. Participants will develop an appreciation for the art of facilitation as key to fostering collaboration and enabling self-organizing teams.

Students who demonstrate understanding and application of the course materials will receive the ICAgile Agile Teams Facilitation (ICP-ATF) certification.

## Learning Objectives

- Perform facilitation skills, especially as applied to Agile ceremonies, collaborative events, and other team “moments of truth.”
- Apply their professional facilitation skills and techniques specifically within the Agile context.
- Understand the different roles of an agile coach, when, and how to activate facilitation.
- Utilize facilitation overcome challenges and strengthen the development of an agile transformation.
- Understand neuroscientific as the basis for learning and action.
- Provide mobilizing learning models.
- Take advantage of a catalog of resources and communication and facilitation techniques.

## Intended Audience

People with previous experience in agile frameworks who are interested in the practice of coaching.

## Prerequisites

Participants should have previous knowledge and experience in applying agile frameworks such as Scrum, Kanban, or SAFe.

## Learning Topics

<b>Topic</b>
<b>The Agile Team Facilitation Mindset</b>
<ul style="list-style-type: none"><li>• What is a facilitator?</li><li>• The Agile mindset</li><li>• The Agile Coaching Framework and facilitation</li></ul>
<b>Foundational Facilitation Skills</b>
<ul style="list-style-type: none"><li>• Brain Science and Learning Principles</li><li>• The Growth Mindset</li><li>• Tools: Parking Lot and Feedback Door</li><li>• Agile Team Facilitation</li><li>• Five Core Competencies of Facilitation</li><li>• Icebreakers</li><li>• Feedback strategies</li><li>• Powerful questions</li></ul>
<b>Conducting a Facilitated Session</b>
<ul style="list-style-type: none"><li>• Planning effective facilitated sessions</li><li>• Facilitator guidelines</li><li>• Team development</li><li>• Managing dysfunction</li><li>• Teaching as a tool</li><li>• Brainstorming and problem-solving techniques:<ul style="list-style-type: none"><li>○ SCAMPER</li><li>○ Crazy 8s</li><li>○ Root Cause Analysis</li><li>○ Mind Map</li></ul></li></ul>
<b>Facilitating Collaborative Meetings</b>
<ul style="list-style-type: none"><li>• Meetings as a systemic process</li><li>• Evaluations</li></ul>
<b>Skillfully facilitating the Agile practices</b>
<ul style="list-style-type: none"><li>• Practice facilitating an Agile meeting</li></ul>
<b>Closing</b>
<ul style="list-style-type: none"><li>• Review</li><li>• Retrospective</li><li>• Class closing</li></ul>